Quick Start Procedures

STEP 1: Please ensure your device is charged to allow the device to turn on correctly.

STEP 2: Turn on the power of your device. The On-Screen Transaction Status will be shown to the right.

STEP 3: Smart EMV/Chip™ is used in the selected Device List on your smartphone. Select “WisePad™ 3” and press “OK” button. The On-Screen Transaction Status will be shown to the right.

STEP 4: The device battery may have discharged, please use the USB cable to recharge it and try to restart it.

On-Screen Transaction Status

- **Transaction completed**
- **Please retry**
- **Insert or tap card to complete the transaction**
- **Card was not accepted**
- **Card was not accepted due to a device error**
- **Card was not accepted due to a card error**
- **Card was not accepted due to a transaction error**
- **Card was not accepted due to a service error**
- **Card was not accepted due to a provider error**

Product Specifications

- **Dimensions**: 69.7 x 121.7 x 17.7 mm / 2.74 x 4.79 x 0.7 inch (approx.)
- **Storage**: Humidity Maximum 95%
- **Operating Temperature**: 0°C - 45°C (32°F – 113°F)
- **Communication Interface**: mPOS mode - NFC Reader (EMV contactless, ISO 14443A/B)
- **Available Features**: EMV/PBOC Chip card reader, Bluetooth® technology, and Wi-Fi

Troubleshooting

- **Device cannot read the NFC Reader**
  - Please ensure EMV chip of the card is facing the right direction when inserting card.
  - Please fully charge your WisePad™ 3 before use.

Troubleshooting

- **Device has no response**
  - Please press & hold the power on/off button to restart it.

Index & Accessories (Fig.1)

| Device | Quick start guide | x 1
| Package Contents | 

**Package Contents**

- Device USB cable
- Quick start guide

CAUTION & IMPORTANT NOTES

- **Be sure to turn on the Bluetooth® function of your smartphone or tablet before use.**
- **Please fully charge your WisePad™ 3** before use.
- **Please ensure IC chip of the card is facing the right direction when inserting card.**
- **Don’t drop, disassemble, tear, open, crush, deform, puncture, insert or tap card to complete the transaction.**
- **Don’t use any corrosive solvent or water to clean the device.** It is recommended to use soft dry cloth to wipe the device.
- **Don’t drop, disassemble, tear, open, crush, bend, deform, puncture, don’t use any corrosive solvent or water to clean the device.**
- **Please ensure EMV chip of the card is facing the right direction when inserting card.**
- **Please ensure your device is charged to allow the device to turn on correctly.**
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